



# Oakland Eco Dental Verifies an Entire Weeks Patients in Just **30 Minutes**

## CHALLENGES

- Resource Strain
- Inefficiency & Errors
- Patient Satisfaction

## RESULTS



**10-15 Hours**  
Saved Per Week



**Enhanced**  
Revenue Generation



**Industry Leading**  
Patient Experience



**Reduced**  
Claim Denials

## LAUREN BUTLER BUYS Insurance Coordinator

“More carriers, and better utilization. Also, after letting Zuub know we were considering switching, they let us use both products simultaneously. We went back after the trial period because Zuub was so much better for us. And honestly, it was refreshing to have a company work with us to keep us as customers in such a friendly way.”

## OBJECTIVES

Oakland Eco Dental, a small but growing dental practice, was searching for a way to streamline their insurance verification process. With just one provider, two hygienists, and approximately 15-20 patients per day, efficiency was critical.

## SOLUTIONS

Zuub's automated verification tool provided Oakland Eco Dental with real-time, accurate, and structured insurance data. The software seamlessly integrated with their practice management system, allowing the office to:

- Save 10-15 hours per week by eliminating manual insurance verification tasks.
- Improve accuracy in benefit breakdowns, reducing errors in patient billing.
- Enhance workflow efficiency, freeing up time for staff to focus on patient care.

## BENEFITS

### Significant Time Savings

“We probably save 10 to 15 hours a week just using Zuub. The system uploads everything and writes back reports to our software so efficiently.”

### Reduced Claim Denials & Increased Cost Savings

“Zuub prevents us from chasing patients for payments later. We can inform them in advance if their benefits are maxed out or expired.”

### Increased Staff Efficiency

“Zuub's structure makes it so much easier to read benefit information across different carriers. It's consistent and saves us so much time.”

### Customer Support That Goes the Extra Mile

“Zuub truly cares about their customers. When we considered switching to another system, their team allowed us to test alternatives while keeping Zuub. We ultimately stayed because other solutions were clunky and had fewer carriers.”

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